



December 17, 2020

Dear Ambanc Financial Services, Inc. Stockholder,

I write this letter as a challenging year comes to an end. Just like you, we continue to navigate and adjust to these difficult times caused by the COVID-19 pandemic. The pandemic has changed our lives and has impacted our employees, customers and shareholders, as well as the communities we serve.

Through all of this Ambanc Financial Services, Inc. had an incredibly good year. Our workforce can function with 65% of our employees operating remotely, largely out of harms way. We continue to put the health of our employees and customers first and have developed CDC recommended protocol at all of our locations.

The digital platforms we have established over the past several years has flourished and allowed American Bank to grow over the past year. We have utilized this new technology to process 113 Paycheck Protection Program (PPP) loans in support of our small businesses. This resulted in total loan proceeds of \$6,100,000 available to the businesses impacted by these unprecedented times. Currently we are busy handling the forgiveness portion of the PPP loans.

The investments in people and technology that American Bank made in our retail mortgage business has paid great benefits to the organization this year. With record low mortgage interest rates and the adoption of the new technology the bank experienced record mortgage production for the year. American Bank closed 383 mortgages totaling \$63,745,000.

The Board of Directors recently met and approved a regular semi-annual dividend payment of \$1.00 and an extra dividend of \$2.25 per share based on our current year earnings. The dividend payment made on December 17th to you either by check or direct deposit reflects a combination of both dividend payments. As a reminder, if you do not currently receive direct deposit and are interested in doing so, please contact Pat Frankenstein at 920-356-6982 or pfrankenstein@americanbankbd.com for enrollment information.

As your bank continues to grow and your equity increases in value, it is important to note that our greatest asset is our employees. Thank you to our American Bank employee heroes who continue their dedication serving our customers each and every day during the COVID-19 pandemic in new and creative ways. Without them, we would be just another financial institution. But we are different. The employees are owners of our corporation, just like you, and have a vested interest in making sure our customers receive the service they deserve. As shareholders in Ambanc Financial Services, Inc., thank you for your continued investment, and trust in our banking team.

Thank you, and we wish you a happy and healthy holiday season.

Sincerely,

A handwritten signature in black ink that reads "John R. Oathout". The signature is fluid and cursive, with the first name "John" being the most prominent.

John R. Oathout
President & CEO

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